

NOTICE OF PRIVACY PRACTICES

This Notice describes how information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

As a patient of **Canyon View Medical Group**, you are entitled to receive notice about our privacy practices and how we may use and disclose your personal health information in different circumstances. This Notice explains how we may use and disclose your personal health information, the choices and rights you have about how your personal health information may be used and disclosed, and our obligations to protect the privacy of your personal health information.

Canyon View Medical Group is made up of Family Practice doctors, Pediatricians, and OB/GYN doctors who perform medical services to their patients of Utah County and beyond. Some of these services include: urgent and emergent care, physicals of all types, obstetrics, care for the entire family, and many more health issues.

Introduction. When you become a patient of **Canyon View Medical Group** you provide us with information about your health. Each time you visit us, another record of your visit and what was done is made. Your health record is the information that we use to plan your care, provide treatment and receive payment for our services. It is important for you to understand that your health record contains personal health information that is protected by federal and state laws.

Our Responsibilities. **Canyon View Medical Group** is required to maintain the privacy of your personal health information and to provide you with a notice about our legal duties and privacy practices with respect to your personal health information. We are also required to accommodate reasonable requests that you make to communicate personal health information by alternative means or at alternative locations. Any time we use or disclose your personal health information, we must follow the terms of this Notice.

How We Use And Disclose Your Protected Health Information.

Uses and Disclosures for Treatment, Payment and Health Care Operations. After making a good faith effort to provide you with this Notice, we may use your personal health information to provide your treatment, to obtain payment for your treatment and for our internal health care operations. We may use and disclose your personal health information for such purposes in the following ways:

(1) *For Treatment.* We may use and disclose your personal health information to plan, provide and coordinate your health care services. For example, we may provide your personal health information to a physician to whom you have been referred to ensure that he has the necessary information to diagnose or treat you.

(2) *For Payment.* We may use and disclose your personal health information to obtain payment for health care services we have provided to you. For example, we may disclose personal health information to your health plan to obtain approval for a hospital admission.

(3) *For Health Care Operations.* We may use or disclose your protected health information for our health care operations. For example, we may use or disclose your personal health information to perform risk assessments and other administrative tasks to monitor the quality of care that we provide.

Uses and Disclosures With Authorization. For uses and disclosures of your personal health information not involving treatment, payment or health

care operations, we will receive your written authorization prior to using or disclosing any personal health information (unless we are required or permitted by law to use or disclose your information as set forth below). You have the right to revoke any authorization previously granted. If you have any questions about written authorizations, please contact our contact people. They are listed for each office at the end of this privacy notice. The contact people will provide you with the information you need to revoke your authorization.

Uses and Disclosures Without Authorization. We may use and disclose your personal health information without obtaining your consent or authorization, in the following situations:

(1) *Business Associates.* There are some services that we provide through contracts with our business associates. In such situations, we may disclose your personal health information to our business associates so they can perform the job we asked them to do. We require all business associates to appropriately safeguard your information, in accordance with applicable law.

(2) *Notification of Family or Close Friends.* We may use or disclose your personal health information to notify a family member, personal representative or another person responsible for your care, provided you have the opportunity to agree or object to the disclosure. If you are unable to agree or object, we may disclose this information as necessary if we determine that it is in your best interest based upon our professional judgment. In all cases, we will only disclose the health information that is directly relevant to that person's involvement with your health care.

(3) *Required by Law.* We may use or disclose your personal health information to the extent that we are required by law to do so. The use or disclosure will be made in full compliance with the applicable law governing the disclosure.

(4) *Public Health Activities.* We may disclose your personal health information for public health activities to a public health authority authorized by law to collect or receive information for the purpose of controlling disease, injury or disability. We may also disclose your health information to a public authority authorized to receive reports of child abuse or neglect or to report information about products or services under the jurisdiction of the United States Food and Drug Administration. Additionally, we may disclose your health information to a person who may have been exposed to a communicable disease or otherwise be at risk of contacting or spreading a disease and to your employer for certain work-related illness or injuries.

(5) *Health Oversight Activities.* We may make disclosures of your personal health information to a health oversight agency charged with overseeing the health care industry. Disclosures will be made only for activities authorized by law.

(6) *Judicial and Administrative Proceedings.* We may disclose your personal health information in the course of any judicial or administrative hearing in response to an order of a court or administrative tribunal, or in response to a subpoena, discovery request or other lawful process where we receive satisfactory assurance that appropriate precautions have been taken. In all cases, we will take reasonable steps to protect the confidentiality of your health information.

(7) *Law Enforcement.* We may disclose your personal health information for a law enforcement purpose to law enforcement officials in compliance with and as limited by applicable law.

(8) *Fund-raising.* We may contact you for certain fundraising activities related to our organization. In all such cases, we will obtain your written authorization prior to sending any information to you.

(9) *Marketing.* For market activities, we will obtain your written authorization prior to sending any information to you, unless we are not required by law to do so.

(10) *Research.* We may use or disclose your personal health information without your authorization for research purposes when such research has been approved by an institutional review board that has reviewed the research to ensure the privacy of your personal health information, or as otherwise allowed by law.

(11) *Victims of Abuse, Neglect or Domestic Violence.* We may disclose personal health information about an individual whom we reasonably believe to be a victim of abuse, neglect or domestic violence to a government authority, including a social service or protective service agency authorized by law to receive reports of child abuse, neglect or domestic violence. Any such disclosures will be made in accordance with and limited to the requirements of the law.

(12) *Limited Government Functions.* We may disclose your personal health information to certain government agencies charged with special government functions, as limited by applicable law. For example, we may disclose your health information to authorized federal officials for the conduct of national security activities, as required by law.

(13) *Organ Procurement.* As allowed by law, we may disclose personal health information to organ procurement organizations for organ, eye or tissue donation purposes.

(14) *Coroners, Medical Examiners and Funeral Directors.* We may disclose personal health information to a coroner or medical examiner to identify a deceased person, determine a cause of death or for other duties as authorized by law. We may also disclose personal health information to funeral directors in accordance with applicable laws.

(15) *Health and Safety.* We may disclose your personal health information to prevent or lessen a serious threat to a person(s) or the public's health and safety. In all cases, disclosures will only be made in accordance with applicable law and standards of ethical conduct.

(16) *Worker's Compensation.* We may disclose your personal health information in accordance with worker's compensation laws.

Your Rights. You have the right to do the following:

Right to Receive a Copy of this Notice. Upon request, you have the right to receive a paper copy of this Notice. You can ask for one at our front desks at any time. We will ask you to read this Notice and ask that you sign a statement that we gave you this opportunity. Also, this Notice will be posted in our waiting rooms for your inspection.

Right to Receive Further Information. You have the right to contact our contact people at the addresses indicated at the end of this Notice. If you want additional information about our privacy practices, your privacy rights, or disagree about a decision we made about your personal health information, or if you believe that your privacy rights have been violated, the contact person will provide you with the information you need to file a complaint.

Right to Inspect and Copy Your Health Information. Upon written request, you have the right to access and obtain a copy of your health information maintained by us. If you want a copy of your Health Information we will charge you for this service. Please contact our Privacy Officer or other contact people at the addresses listed at the end of this Notice for information you need to access and copy your protected health information.

Right to Amend Your Health Information. You have the right to request in writing that we amend health information maintained in your health record.

We will comply with your request in the event that we determine the information that would be amended is false, inaccurate or misleading. Please contact our Privacy Officer or other contact people at the addresses listed at the end of this Notice for information you need to request an amendment of your personal health information.

Right to Request Additional Restrictions on Uses and Disclosures of Your Health Information. You have the right to request in writing that we place additional restrictions on how we use or disclose your personal health information. While we will consider any request for additional restrictions, we are not required to agree to your request. Please contact our Privacy Officer or other contact people at the addresses at the end of this Notice for information you need to request additional restrictions on how we may use and disclose your personal health information.

Right to Request an Accounting of Disclosures. You have a right to request in writing an accounting of certain disclosures made by us of your personal health information. For each disclosure, the accounting will include the date the information was disclosed, to whom, the address of the person or entity that received the disclosure (if known), and a brief statement of the reason for the disclosure. Please contact our Privacy Officer or other contact people at the addresses at the end of this Notice for information you need to request an accounting of disclosures.

Right to Request Confidentiality in Certain Communications. You have the right to request to receive your health information by alternative means of communication or at alternative locations. We will accommodate any such reasonable written request made on your behalf. Please contact our Privacy Officer or other contact people at the addresses listed at the end of this Notice for information you need to request confidentiality in certain communications.

Right to File a Complaint. If you believe your privacy rights have been violated, in addition to filing a complaint with us, you have the right to file a written complaint with the Office of Civil Rights of the United States Department of Health and Human Services. Upon request, the Privacy Officer will provide the information needed to file your complaint. Under no circumstances will we retaliate against you for filing a complaint with us or the Office of Civil Rights.

Changes to Notice. We reserve the right to change our privacy practices and to alter this Notice according to those changes. In the event that our Notice changes, we will post an updated copy in our waiting rooms and give you a copy upon your request.

Privacy Officer. To contact our Privacy Officer, please address all requests to Mark H. Koyle, 5 E 400 N, Springville, UT 84663. His phone number is 801-489-8464 ext. 11.

Other Contact People:

Contact person at Spanish Fork Medical Clinic
Colleen Wilson
325 W. Center
Spanish Fork, UT 84660
801-894-1313

Contact person at Santaquin Medical Clinic
Arlana Steele
57 W. Main
Santaquin, UT 84655
801-754-3122

Contact person at Art City Family Medical Center
Mark H. Koyle
5 E 400 N
Springville, UT 84663
801-489-8464 Ext. 11

Effective Date of this Notice. This Notice is effective as of April 14, 2003.